



**UPH**  
**Zona Norte**

# **Relatório de Avaliações | 2025**

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## **Novembro**

# CONSOLIDADO TOTAL

01/11/2025

30/11/2025



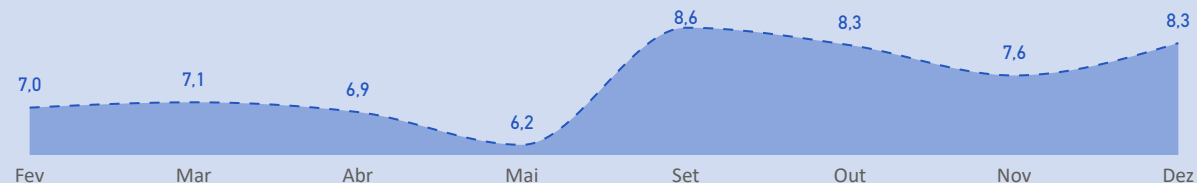
6.635

Total Avaliações

80,70%

Indicariam a Empresa

## Histórico de Nota | Visão Mensal

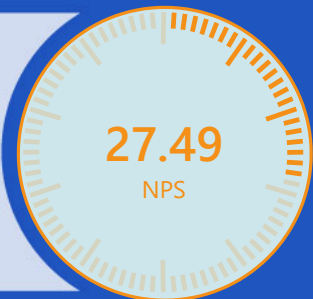


3.512

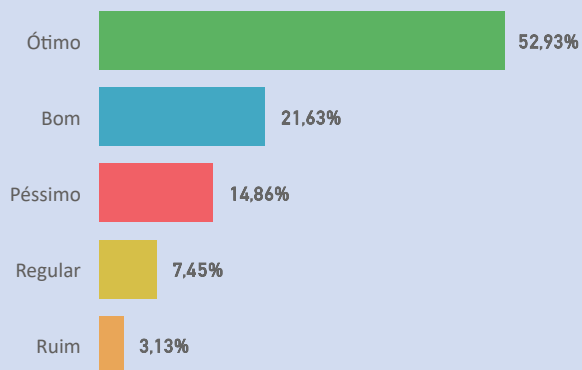
Promotores

1.688

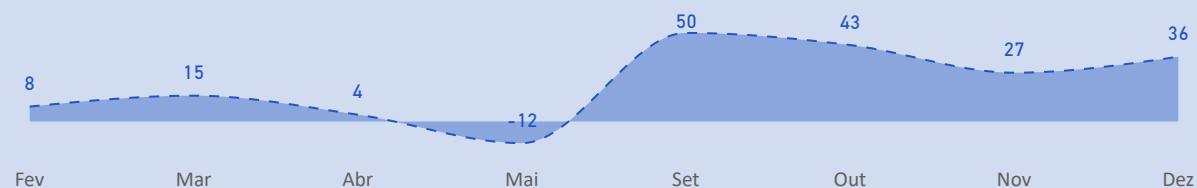
Detratores



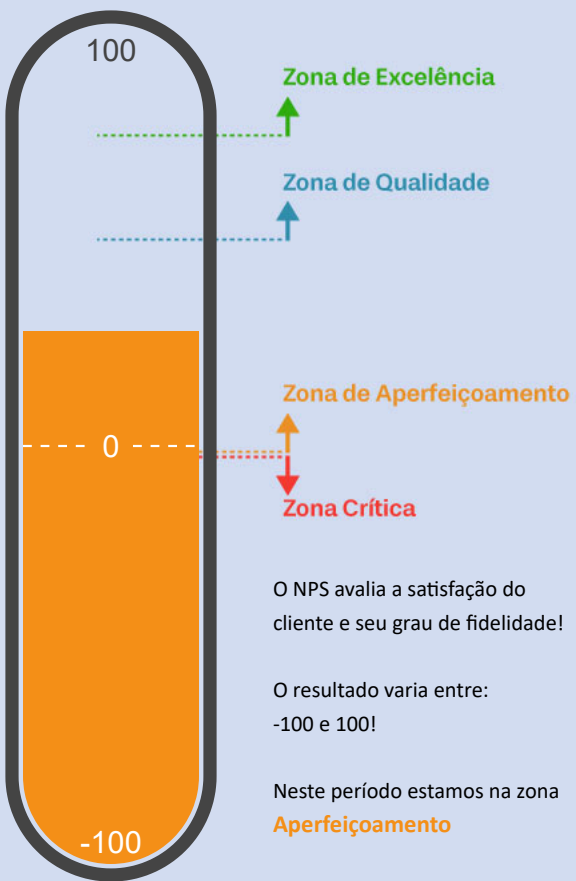
## Avaliações | Descrição



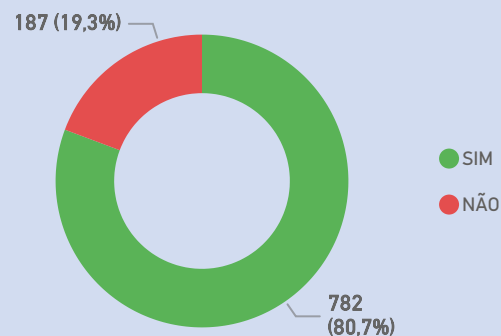
## Histórico de Nota NPS | Visão Mensal



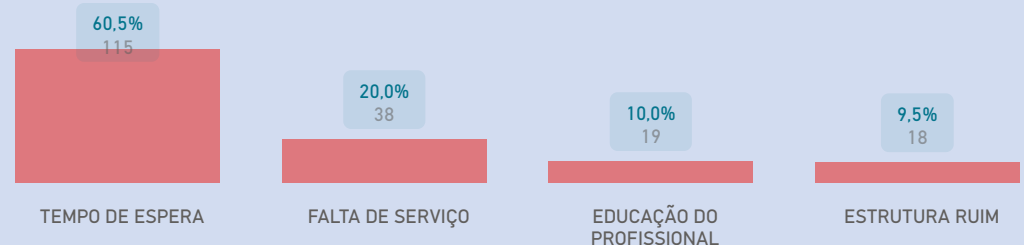
## Termômetro NPS



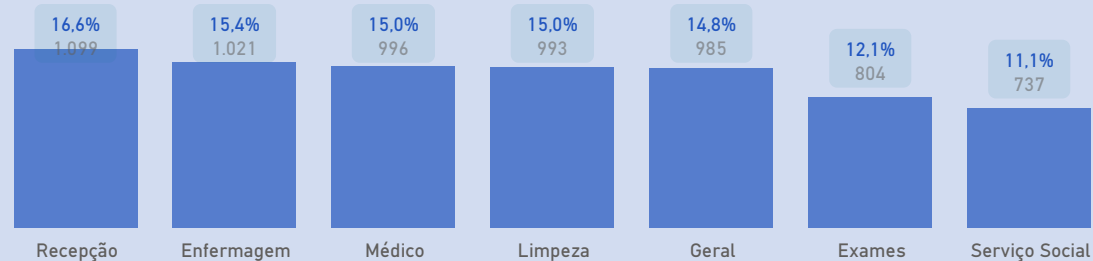
## Avaliações | Resumo Indicação



## Avaliações | Motivos Detratores



## Avaliações | Resumo por Setor



# CONSOLIDADO TOTAL

# UPH Zona Norte

Histórico de Nota | Visão Dia



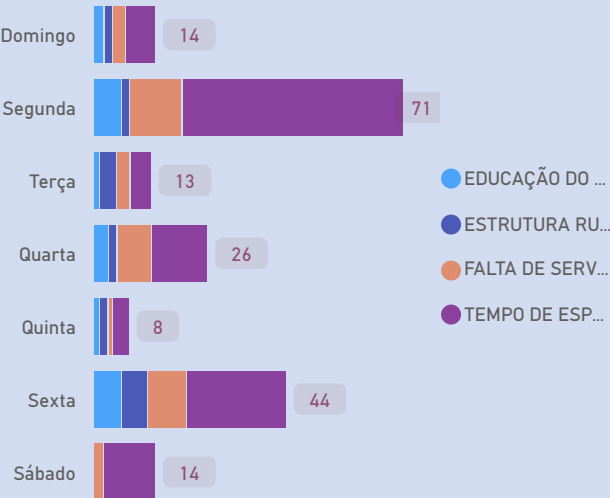
Histórico de Nota | Visão Hora



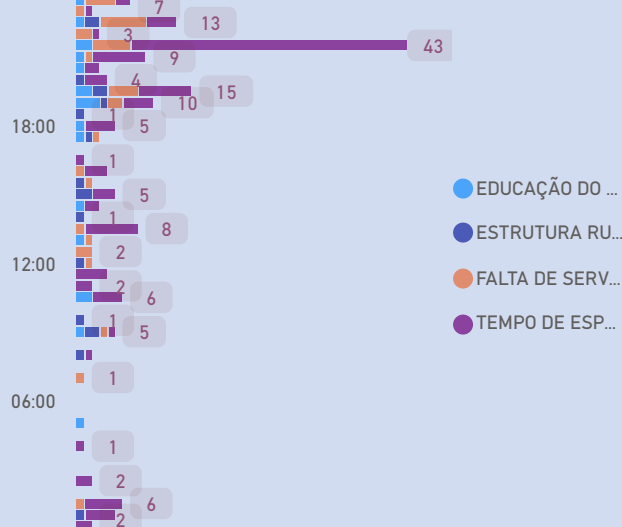
Promotores e Detratores | Dias de Maior Incidência

| MOTIVO                   | DIA/INTERVALO COM MAIOR OCORRÊNCIA      |
|--------------------------|-----------------------------------------|
| FUNCIONÁRIOS EDUCADOS    | 07/11/2025 - 17:00 e 18:00   Quant.: 6  |
| BOM ATENDIMENTO          | 14/11/2025 - 11:00 e 12:00   Quant.: 13 |
| SERVIÇOS DISPONÍVEIS     | 19/11/2025 - 09:00 e 10:00   Quant.: 4  |
| ESTRUTURA RUIM           | 21/11/2025 - 19:00 e 20:00   Quant.: 2  |
| FALTA DE SERVIÇO         | 21/11/2025 - 19:00 e 20:00   Quant.: 4  |
| EDUCAÇÃO DO PROFISSIONAL | 21/11/2025 - 19:00 e 20:00   Quant.: 5  |
| TEMPO DE ESPERA          | 21/11/2025 - 19:00 e 20:00   Quant.: 8  |
| BOA ESTRUTURA            | 28/11/2025 - 18:00 e 19:00   Quant.: 3  |

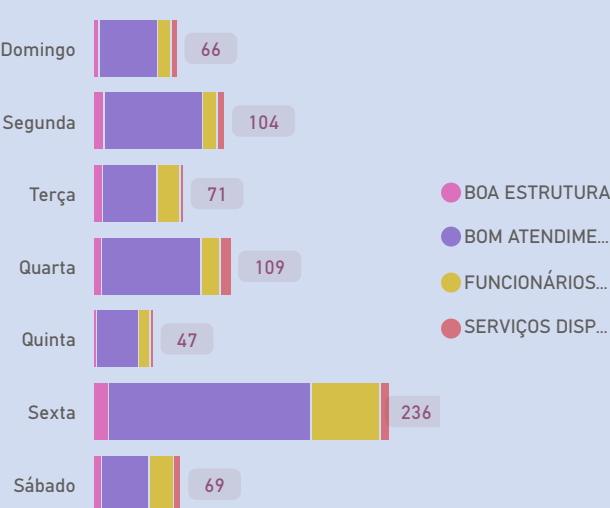
Detratores | Resumo Dia da Semana



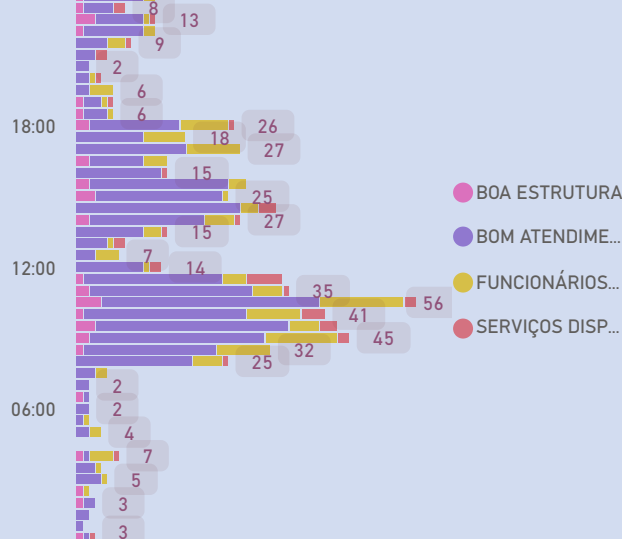
Detratores | Resumo Hora



Promotores | Resumo Dia da Semana



Promotores | Resumo Hora



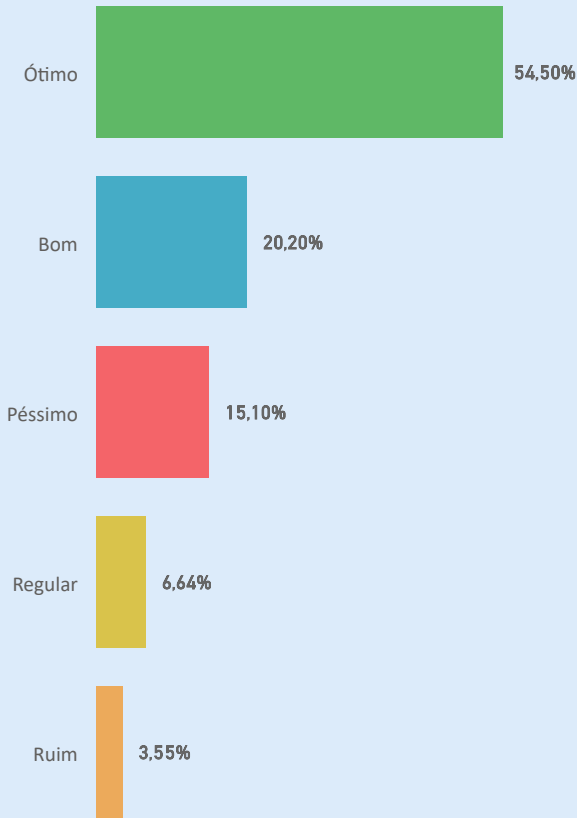
RECEPÇÃO



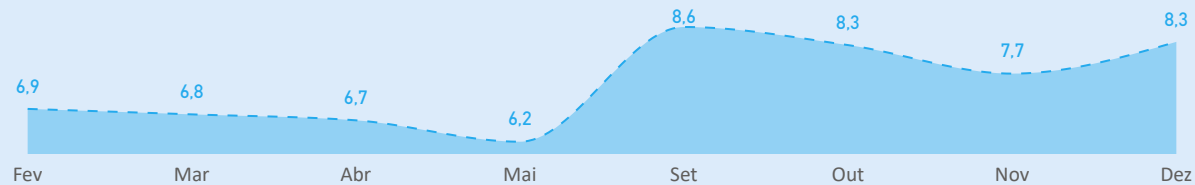
1.099  
Total Avaliações

80,70%  
Indicariam a Empresa

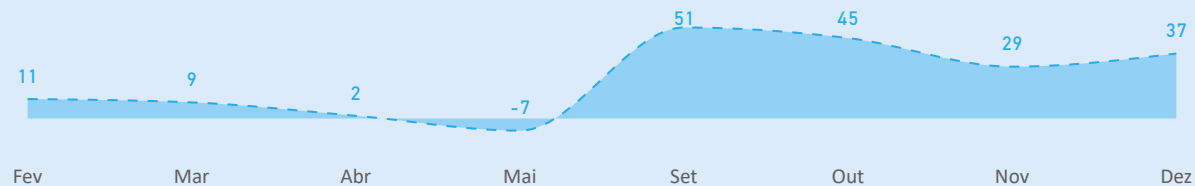
Avaliações | Descrição



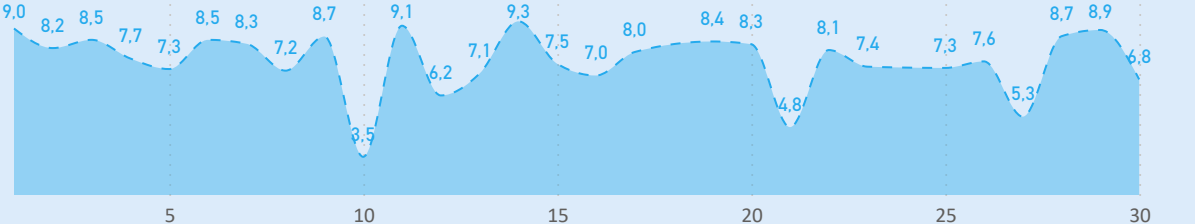
Histórico de Nota | Visão Mensal



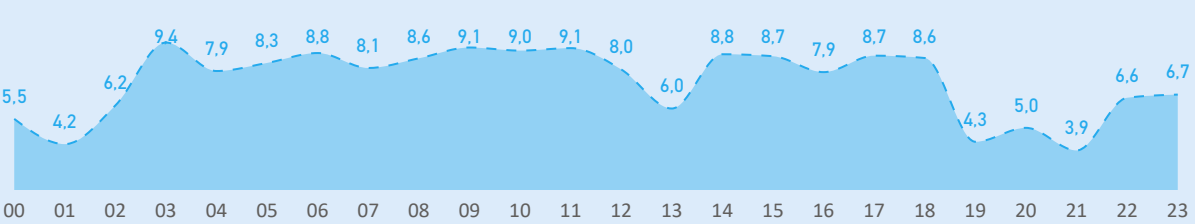
Histórico de Nota NPS | Visão Mensal



Histórico de Nota | Dia



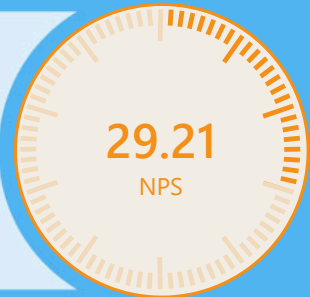
Histórico de Nota | Hora



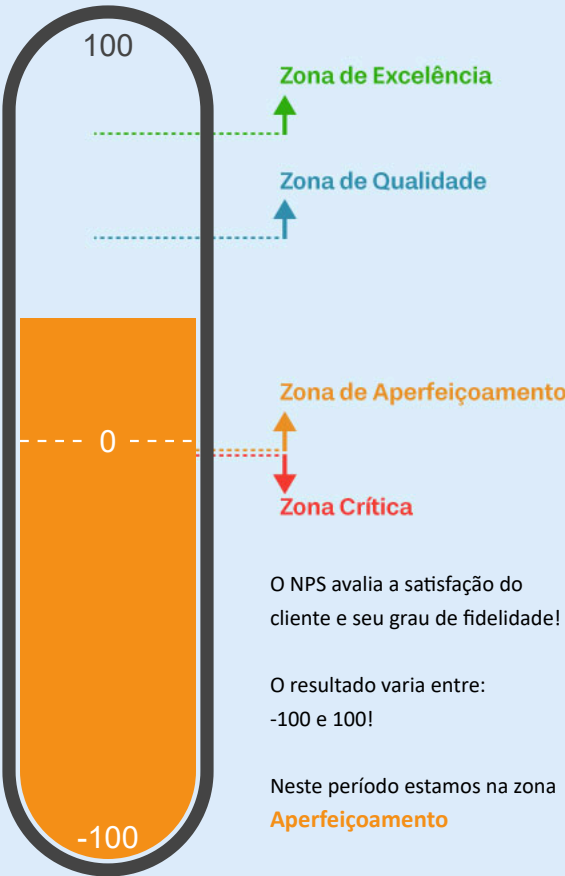
UPH Zona Norte

599  
Promotores

278  
Detratores



Termômetro NPS





# ENFERMAGEM



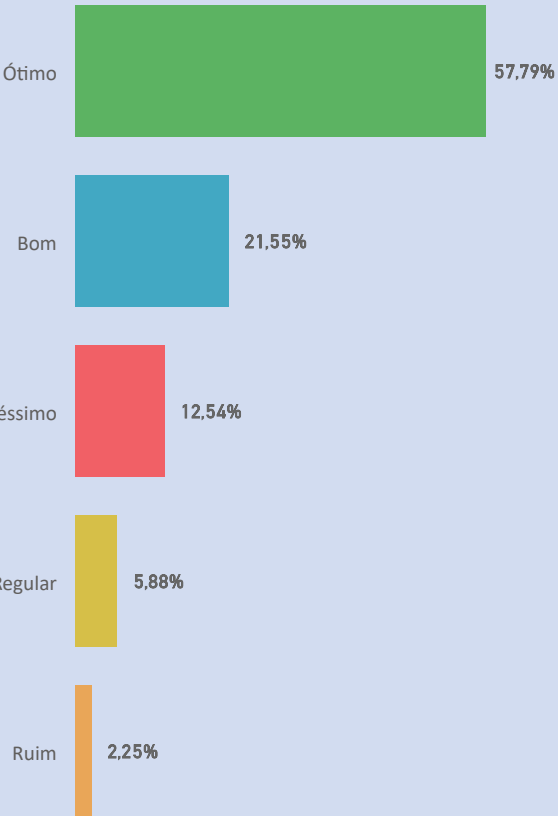
1.021

Total Avaliações

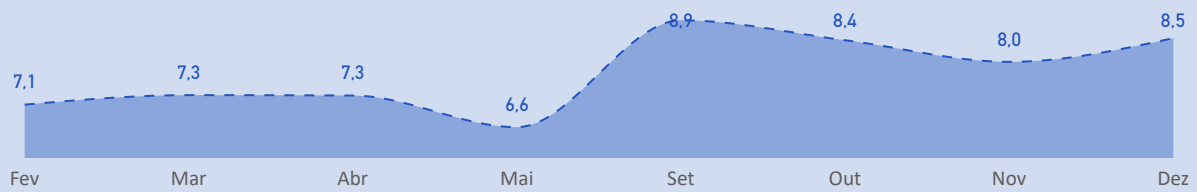
80,70%

Indicariam a Empresa

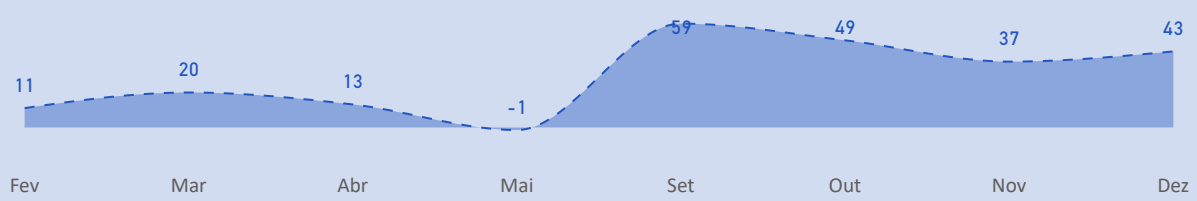
## Avaliações | Descrição



## Histórico de Nota | Visão Mensal



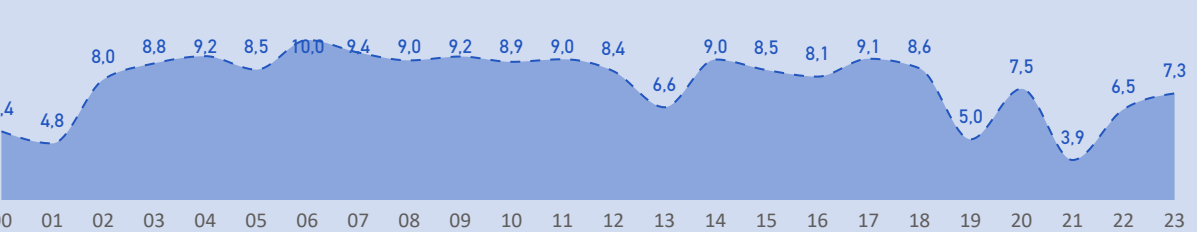
## Histórico de Nota NPS | Visão Mensal



## Histórico de Nota | Dia



## Histórico de Nota | Resumo por Setor



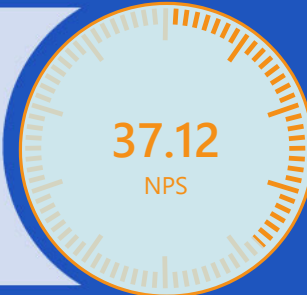
# UPH Zona Norte

590

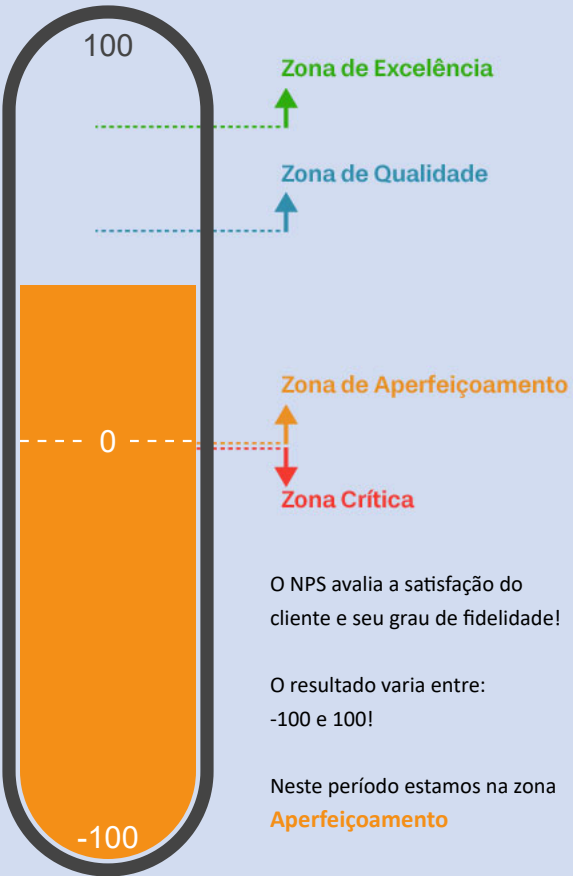
Promotores

211

Detratores



## Termômetro NPS



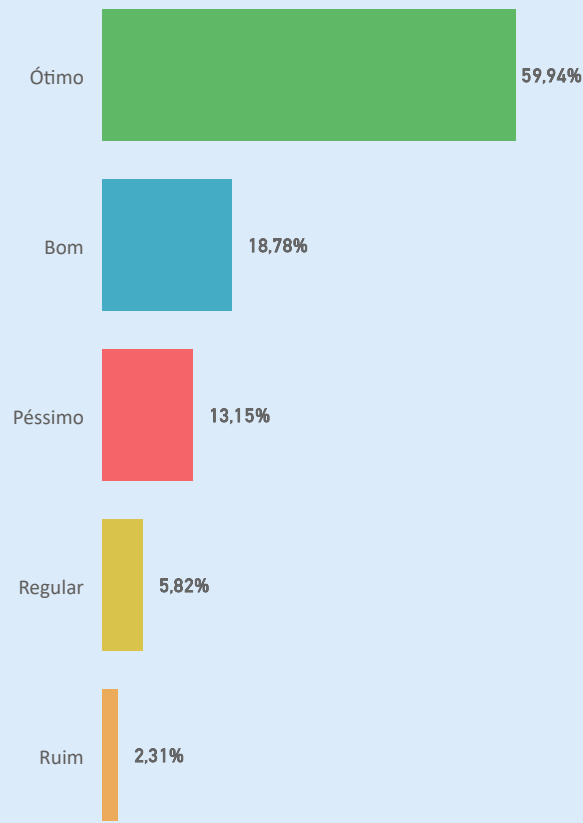
# MÉDICOS



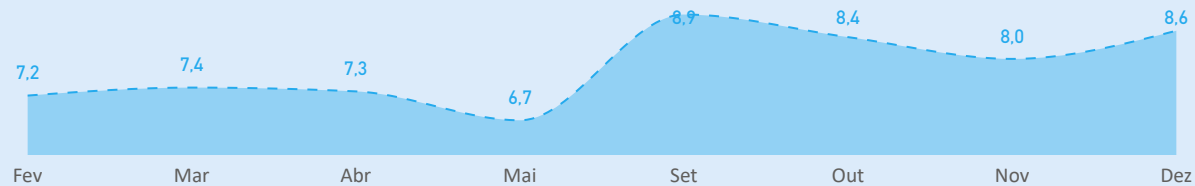
996  
Total Avaliações

80,70%  
Indicariam a Empresa

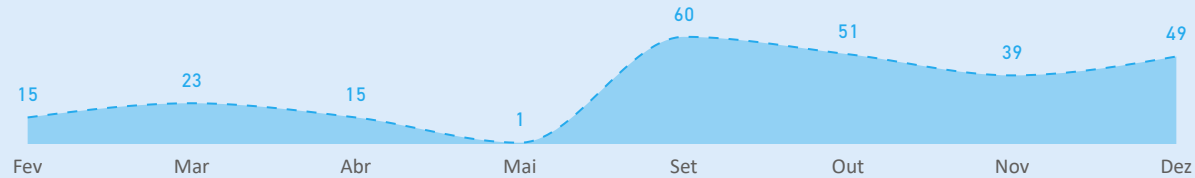
## Avaliações | Descrição



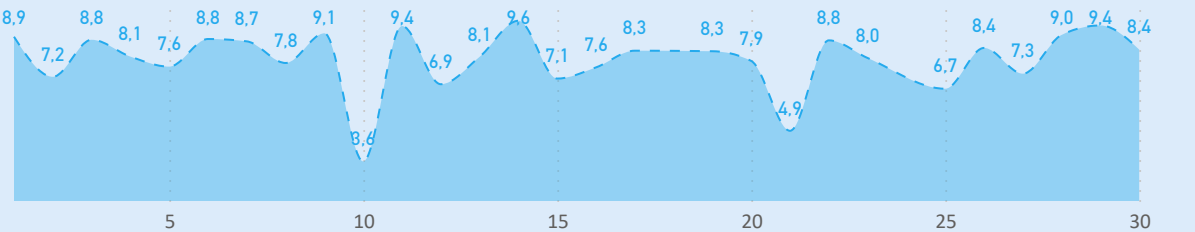
## Histórico de Nota | Visão Mensal



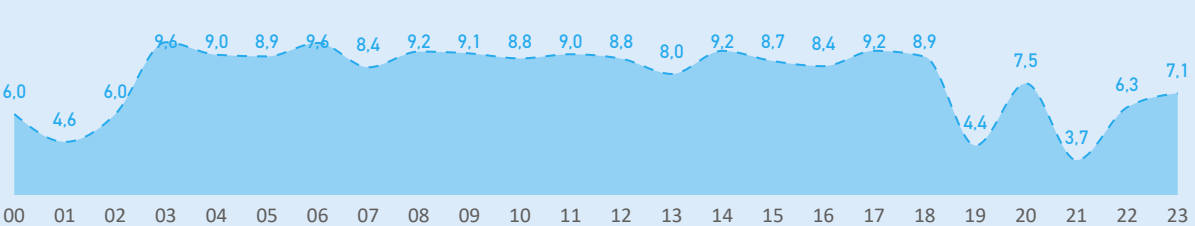
## Histórico de Nota NPS | Visão Mensal



## Histórico de Nota | Dia



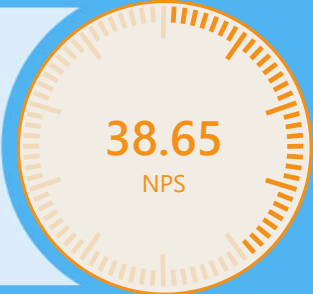
## Histórico de Nota | Hora



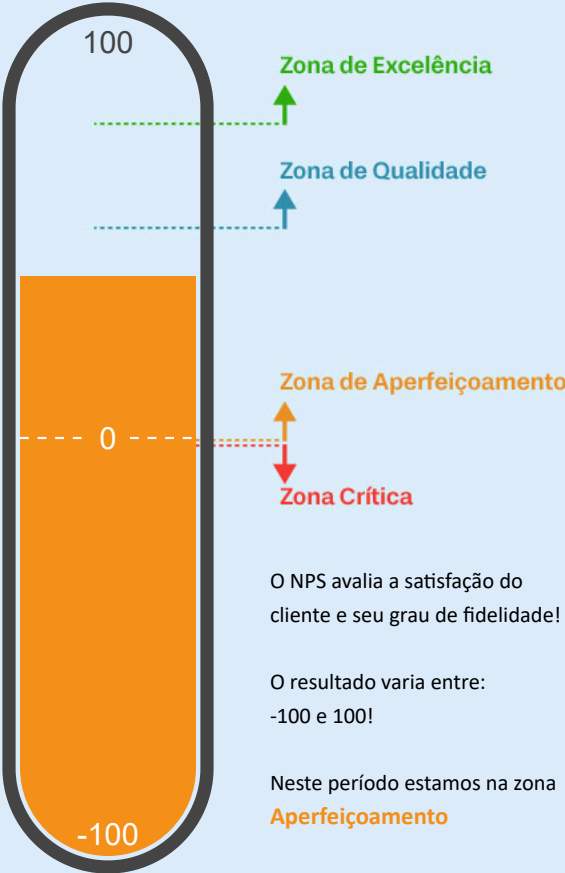
# UPH Zona Norte

597  
Promotores

212  
Detratores



## Termômetro NPS



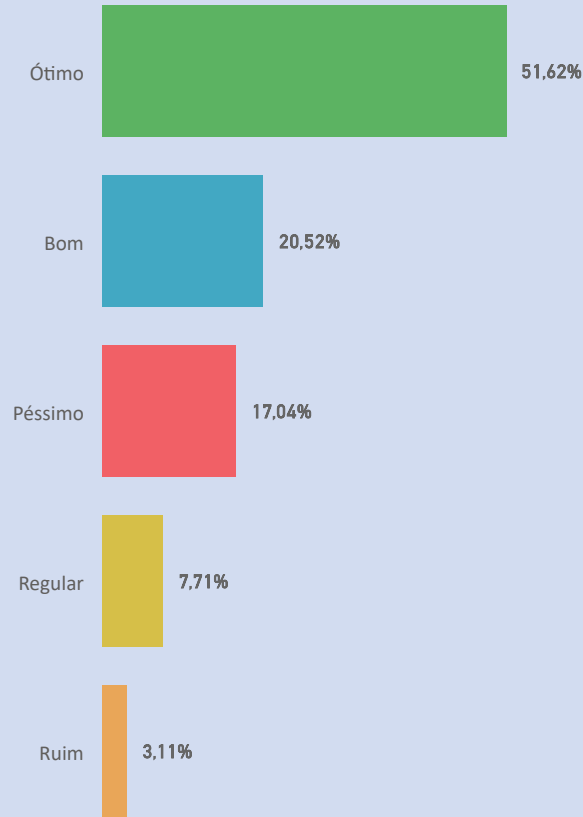
EXAMES



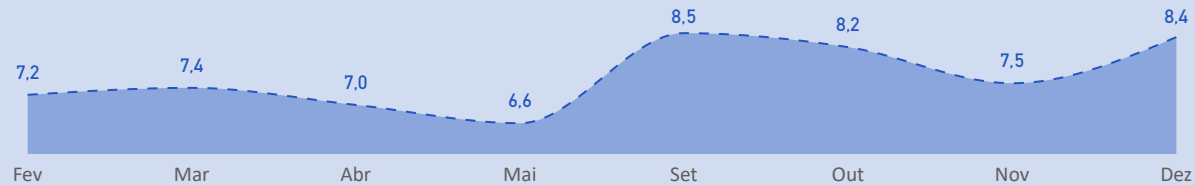
804  
Total Avaliações

80,70%  
Indicariam a Empresa

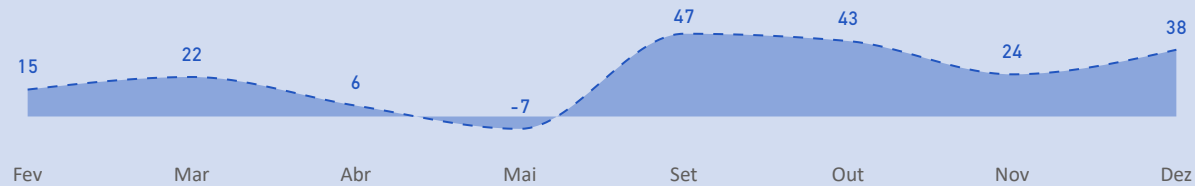
Avaliações | Descrição



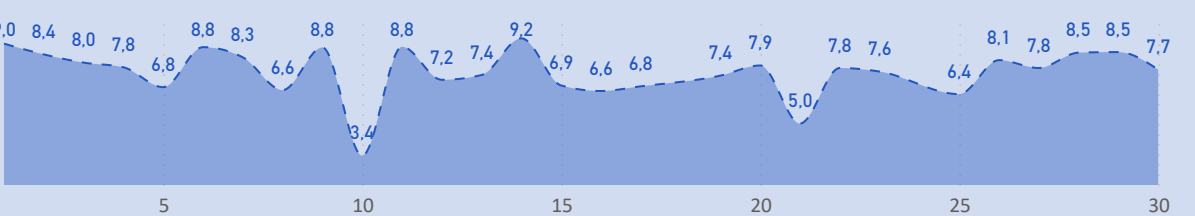
Histórico de Nota | Visão Mensal



Histórico de Nota NPS | Visão Mensal



Histórico de Nota | Dia



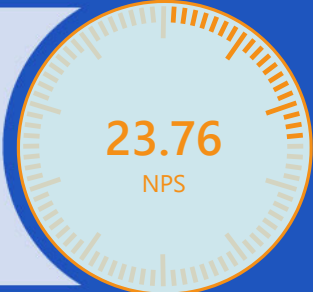
Histórico de Nota | Hora



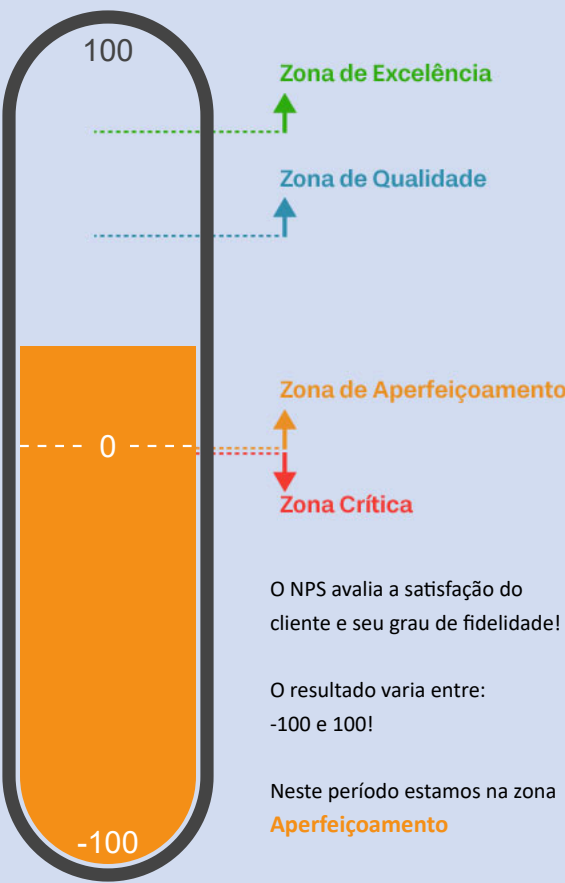
UPH Zona Norte

415  
Promotores

224  
Detratores



Termômetro NPS



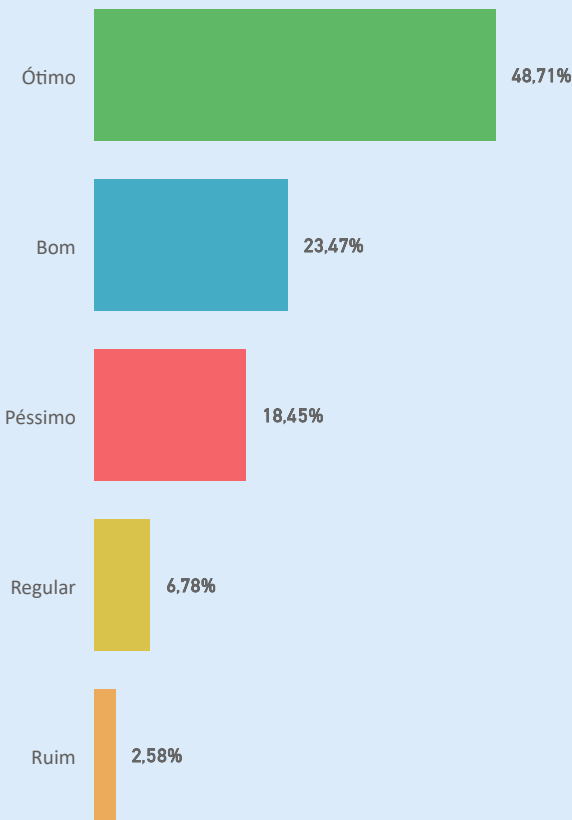
# SERVIÇO SOCIAL



737  
Total Avaliações

80,70%  
Indicariam a Empresa

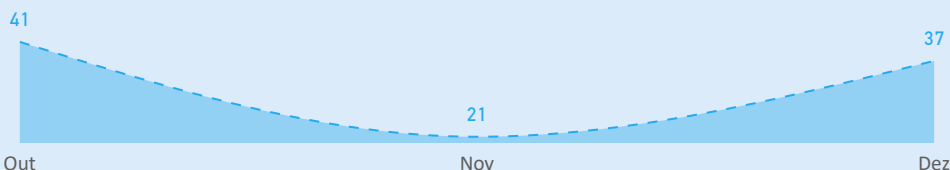
## Avaliações | Descrição



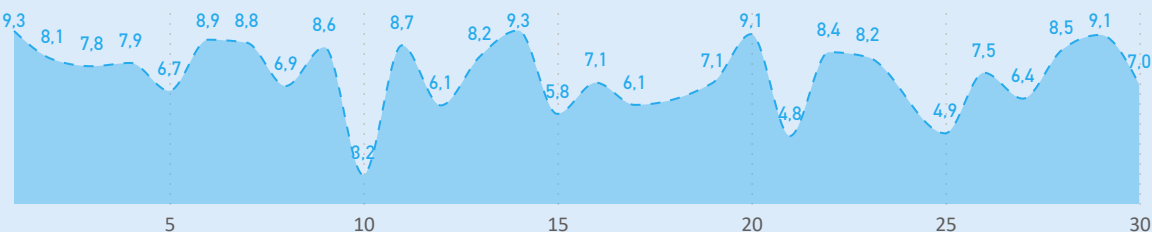
## Histórico de Nota | Visão Mensal



## Histórico de Nota NPS | Visão Mensal



## Histórico de Nota | Dia



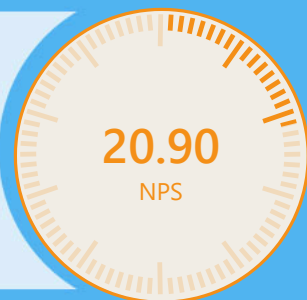
## Histórico de Nota | Hora



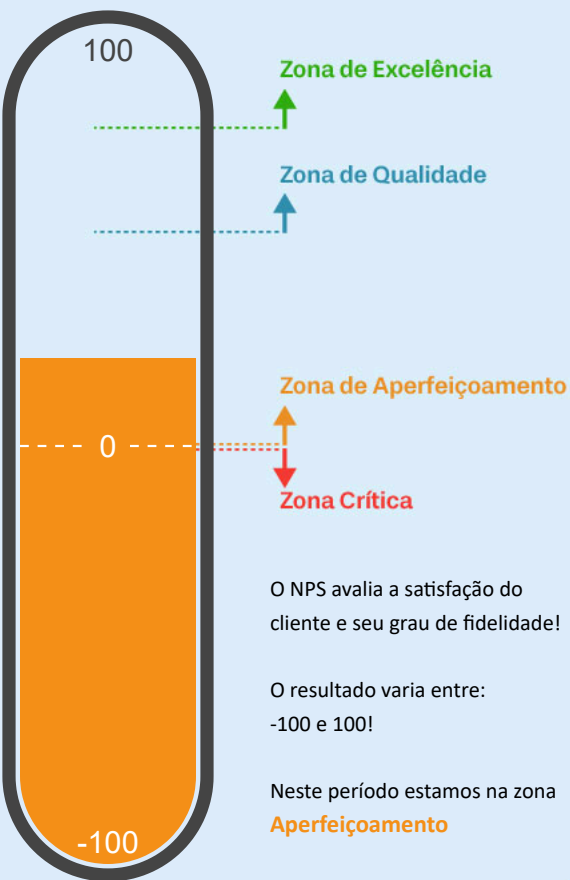
# UPH Zona Norte

359  
Promotores

205  
Detratores



## Termômetro NPS





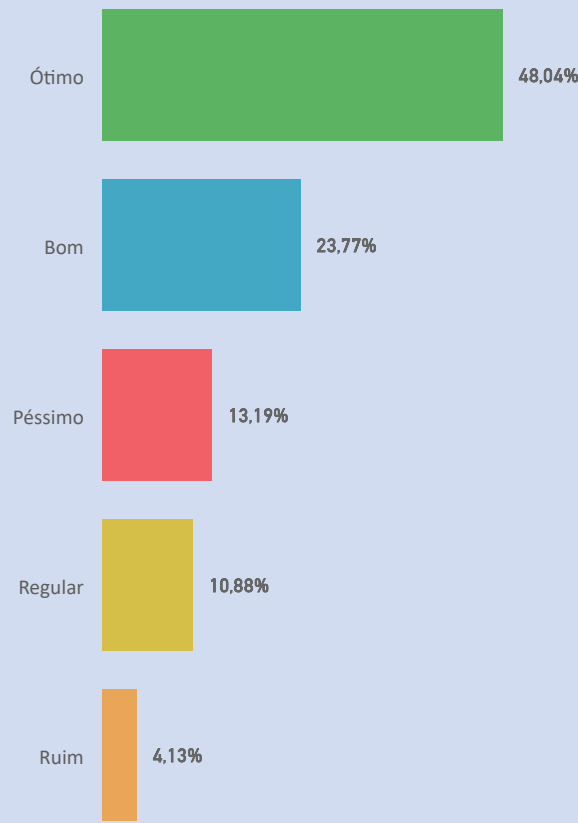
# LIMPEZA



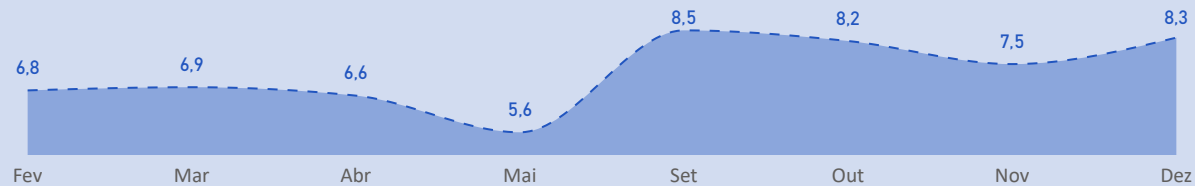
993  
Total Avaliações

80,70%  
Indicariam a Empresa

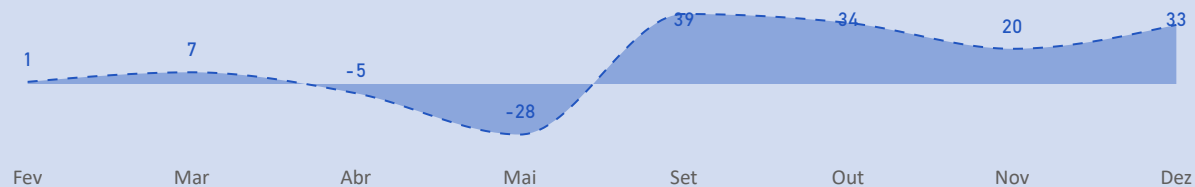
## Avaliações | Descrição



## Histórico de Nota | Visão Mensal



## Histórico de Nota NPS | Visão Mensal



## Histórico de Nota | Dia



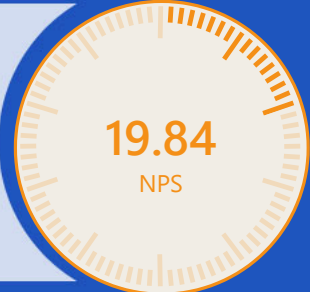
## Histórico de Nota | Hora



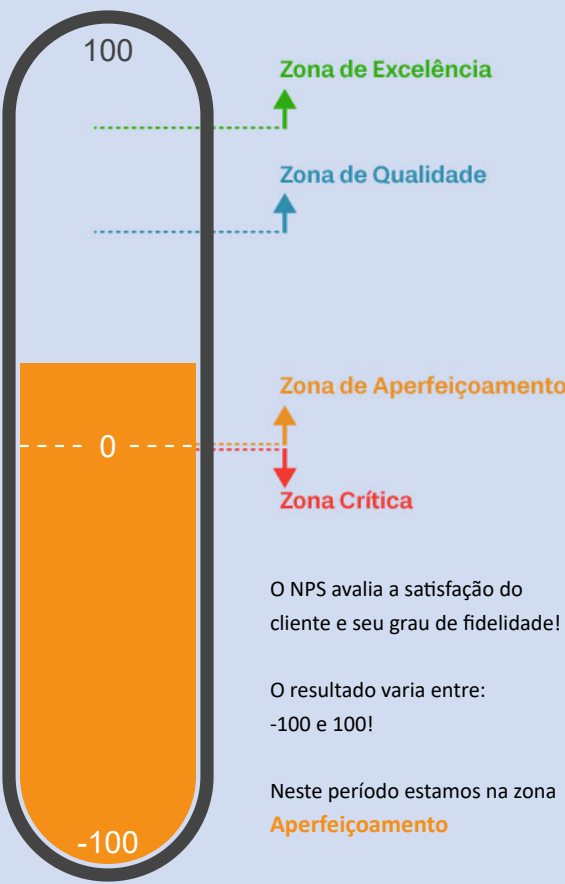
# UPH Zona Norte

477  
Promotores

280  
Detratores



## Termômetro NPS



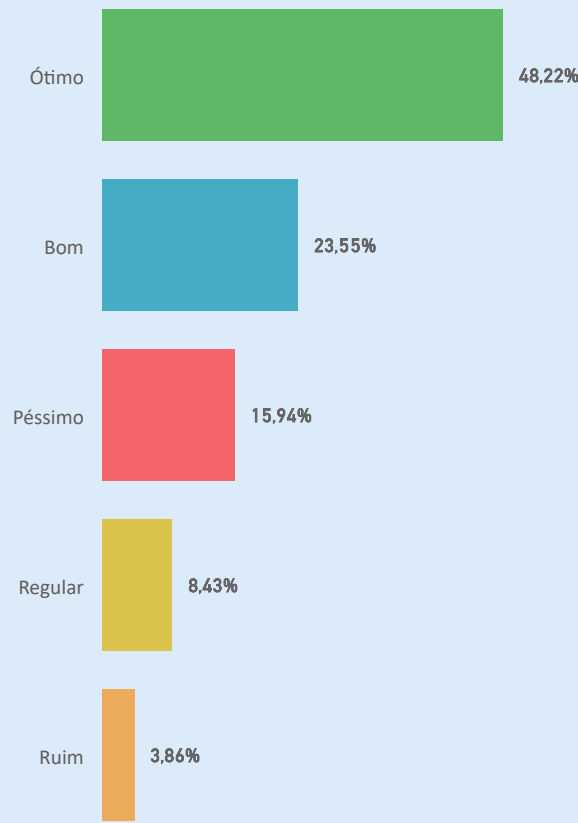
# GERAL



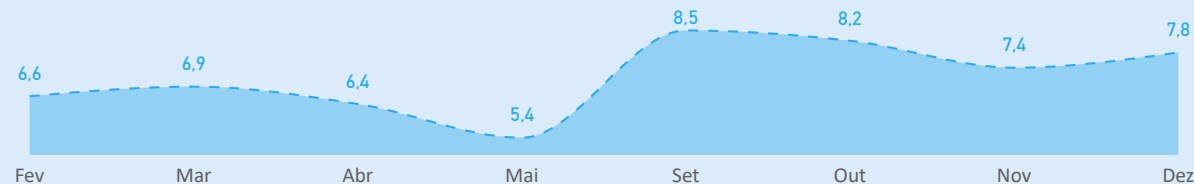
985  
Total Avaliações

80,70%  
Indicariam a Empresa

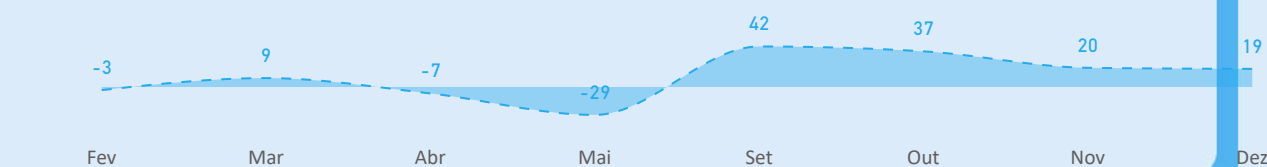
## Avaliações | Descrição



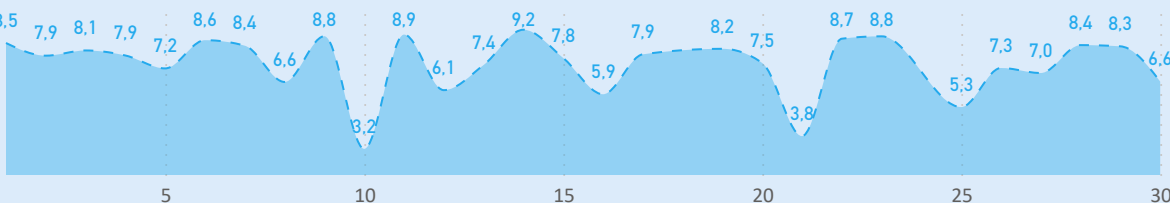
## Histórico de Nota | Visão Mensal



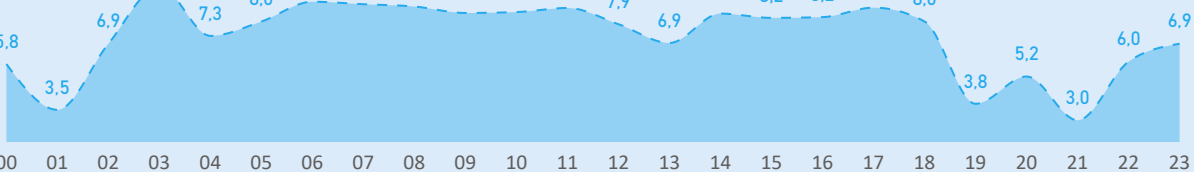
## Histórico de Nota NPS | Visão Mensal



## Histórico de Nota | Dia



## Histórico de Nota | Hora



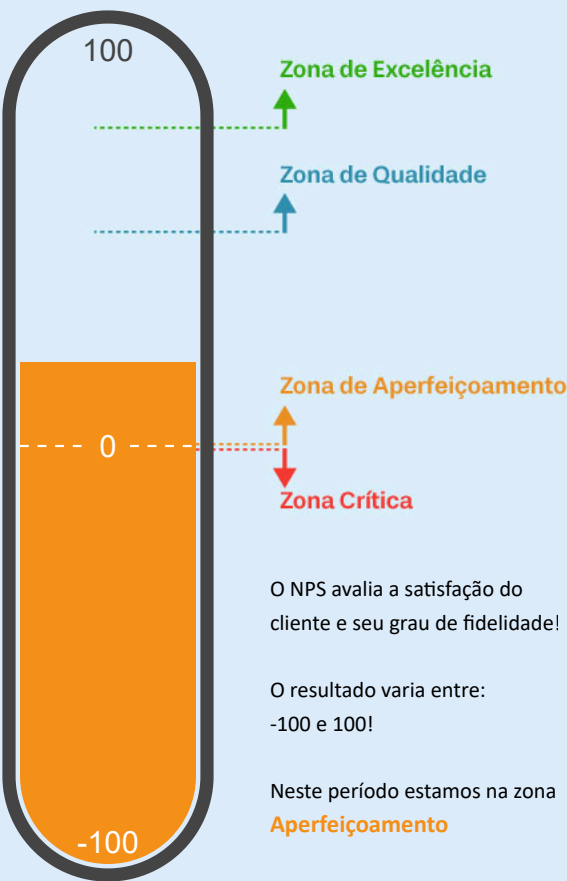
# UPH Zona Norte

475  
Promotores

278  
Detratores



## Termômetro NPS





**Relatório de Avaliações |  
2025  
UPH Zona Norte**